



NJIIS HL7 Interface Guide: How To Review & Troubleshoot Data
For SFTP and File Upload Providers

Version 2.0 10/30/2015

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I. Introduction

New Jersey Immunization Information System (NJIIS)

The New Jersey Immunization Information System (NJIIS), operating since 1997, is the statewide immunization information system (IIS) serving as the official repository of immunizations administered to individuals in the state of New Jersey. Containing over 2.8 million demographic and immunization records, NJIIS is a free, confidential, population-based online system that collects and consolidates immunization information into a single record to provide an accurate immunization assessment for individuals in the state of New Jersey, as well as assists communities in assessing their immunization coverage and identifying pockets of need.

Individuals born on or after January 1, 1998, are automatically enrolled in NJIIS through the electronic birth certificate (EBC) process. Individuals born before January 1, 1998 may enroll in NJIIS voluntarily by completing a NJIIS Consent to Participate form¹. Health care providers, child care centers, schools, colleges or universities, health plans, billing and practice management vendors, state or local public health and social service programs, and agencies or designated agents thereof may participate in and enroll as authorized users of NJIIS.

New Jersey state regulation requires health care providers in the state of New Jersey who administer immunizations to children under age seven (7) to report those immunizations administered to NJIIS within thirty (30) days of the administration date. Additional information on NJIIIS can be found on the NJIIS website².

Please note that all NJIIS or VFC-related inquiries must be submitted via the NJIIS Online Intake Form³. Located under the "Contact Us" tab on the NJIIS website, this form will provide you with links for information that can help answer your question(s) and will also route your inquiry request(s) to the appropriate NJIIS staff for resolution.

¹ http://www.state.nj.us/health/forms/imm-32.pdf

² https://njiis.nj.gov/njiis/

³ https://hippocrates.nj.gov/SurveyAuth?mth=openSurvey&id=14589

NJIIS Interface Management System (IMS)

The NJIIS Interface Management System (IMS) is the system which processes the supported HL7 message types (versions $2.3.1^4$ and $2.5.1^5$) to enable interoperability between NJIIS and health care providers. Providers can interface with the NJIIS IMS via one (1) of the following three interface types:

- **File Upload:** A method of manually uploading batch immunization data files via the NJIIS website. Providers are responsible for logging into NJIIS and uploading immunization data within 30 days of administering the vaccines.
- **Secure File Transfer Protocol (SFTP):** An internet-accessible SFTP/SSH2 server for secure drop off and pickup of data files. NJIIS creates a secure FTP folder for the provider. Upon authentication, with a public key, the provider's SFTP client connects to a private directory.
- **Web Services:** A software system designed to support interoperable machine-to-machine interaction over a network; HL7 version 2.5.1 is the required standard for using the NJIIS HL7 web service, a bi-directional web service. Providers receive instructions on how to send files via web service.

⁴ https://njiis.nj.gov/docs/interfaces/NJIIS_intfc_specs_HL7_231.pdf

⁵ https://njiis.nj.gov/docs/interfaces/NJIIS_intfc_specs_HL7_251.pdf

Purpose of HL7 Interface 'How-To' Guide

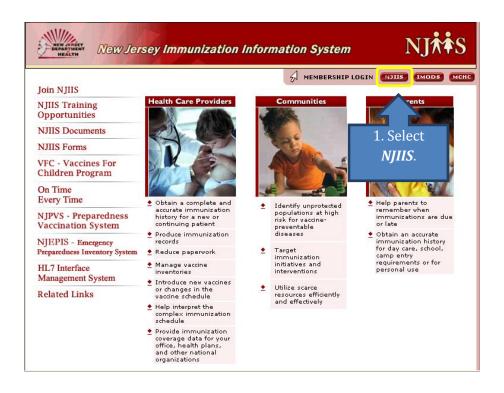
The purpose of this document is to guide you through the process of troubleshooting your immunization data. **It is the responsibility of the provider** to identify and resolve issues with immunization data submitted to NJIIS via interface, by reviewing the interface-related reports on a routine basis.

Intended Audience

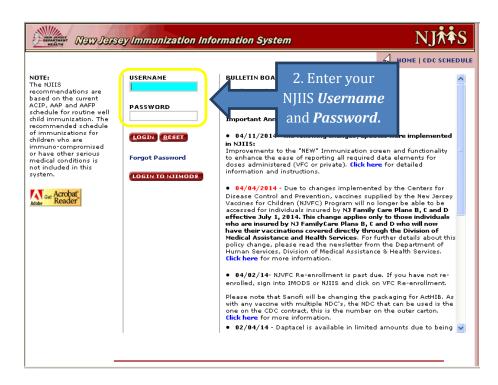
This document is intended for health care providers who are currently interfacing with NJIIS via batch file submission **(SFTP or File Upload)**. It is targeted to both the provider's clinical office staff, as well as, their Electronic Health Record (EHR) vendor's technical staff.

II. 'How To': Log in to NJIIS

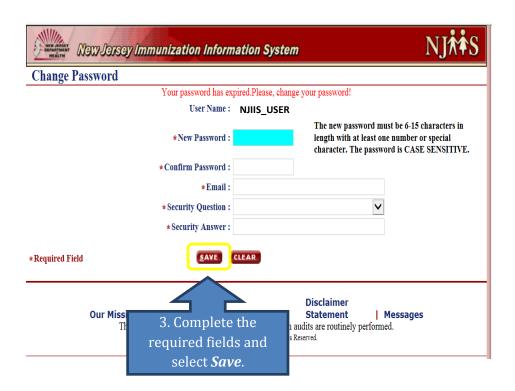
A. Visit the NJIIS homepage: https://njiis.nj.gov/njiis/. At the top of the page, select *NJIIS* from the Membership Login options.



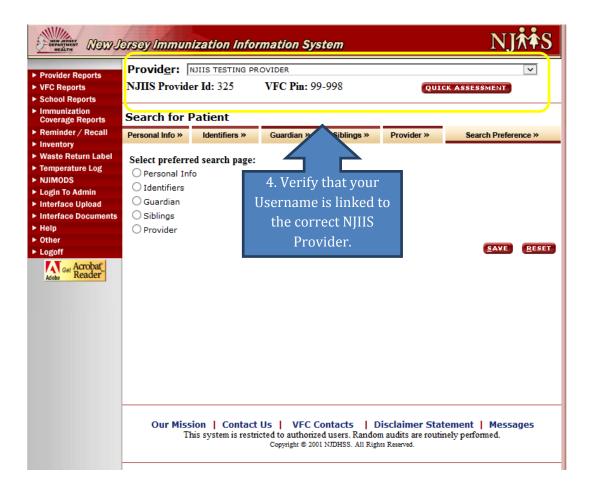
B. The NJIIS login screen will appear. When you receive your login credentials for the first time, your *Username* and *Password* will be the same.



C. When you first log into NJIIS, the Change Password screen will appear. You will be prompted to create a new password. Required fields are marked with an asterisk. After completing the fields, select *Save*. (Note: You will be prompted to change your password every 90 days.)



D. On the Home screen, verify that your Username is linked to the correct NJIIS provider. (Note: You may be linked to more than one NJIIS provider. Select the NJIIS provider that you wish to view from the drop-down list.)

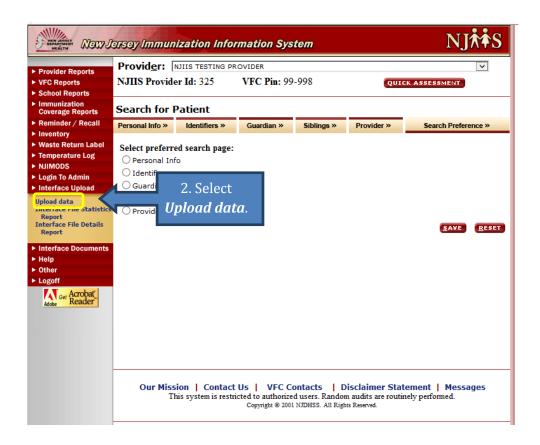


III. 'How To': Access the Interface Upload Page

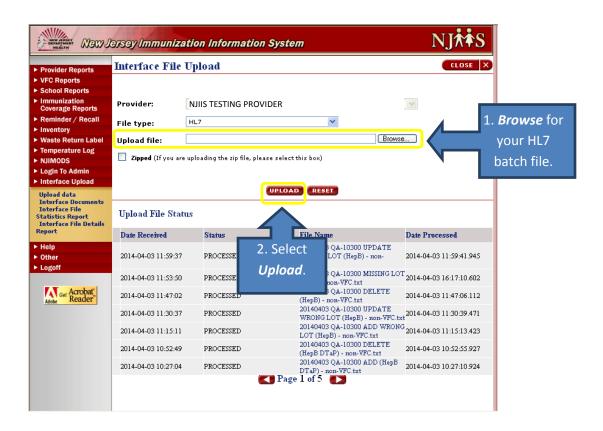
A. To view the interface data files and reports, select *Interface Upload* from the left navigation menu.



B. Under the Interface Upload section, there are links to view uploaded data files, interface-related documents, and interface file reports. To view the list of the uploaded files, select *Upload data*.



- C. At the top section of the *Interface File Upload* page, providers who selected <u>File Upload</u> as the interface type should upload their immunization data files here:
 - The *File type* has been defaulted to **HL7**.
 - Select *Browse* to choose the file (.hl7 or .txt format) from your local directory.
 - The **Zipped** box must be checked when uploading compressed zip files.
 - Select *Upload* to manually upload the file into NJIIS.



D. The *Upload File Status* section displays information about immunization data file submissions via either File Upload or SFTP. Uploaded files are displayed in the order that they are received and processed automatically. Providers should review all processed files to ensure that patients' immunization records were processed accurately.

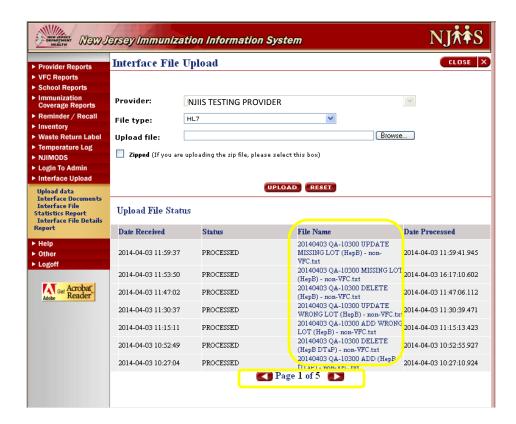


The *Date Received* column (yellow) displays the date and time that each file was received, starting with the most recent date first. The *Date Processed* column (green) displays the date and time each submitted file was processed.

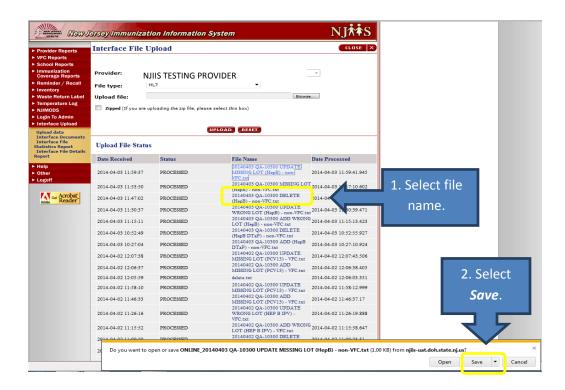


The *Status* column shows the processing status of each submitted file. A submitted file will be assigned one of the following processing statuses:

- 1. **SUBMITTED:** A temporary status that is displayed when a file is initially received. Once the processing of the file has started, the status will automatically change to "Processing."
- 2. **PROCESSING**: A temporary status that is displayed when a file is processing. When processing is completed, the status will automatically change to "Processed."
 - Resolution: If the status has NOT changed, please review and re-submit the file.
- 3. **PROCESSED**: A permanent status that is displayed when a file has been processed successfully.
- 4. **ERROR**: An error status that is displayed when a file is not processed for reasons such as an incomplete file, invalid messages, or failed authorization.
 - Resolution: Please review and re-submit the file.
- 5. **VERSION ERROR**: An error status that is displayed when a file is submitted in an unsupported HL7 message version. (**Note**: NJIIS currently only supports HL7 versions 2.3.1 and 2.5.1.)
 - Resolution: Please review and re-submit the file in the correct HL7 version.
- 6. **INTERNAL ERROR**: An error status that is displayed when the processing of a file is aborted due to an internal error.
 - <u>Resolution</u>: Please submit an inquiry to NJIIS via the Online Intake Form: <u>https://hippocrates.nj.gov/SurveyAuth?mth=openSurvey&id=14589</u>.



The *File Name* column displays the name of the file. The bottom section also displays the total number of pages containing additional uploaded files. Files will be displayed for up to 20 pages or six months of data.



Input files can be viewed by selecting each individual file name hyperlink and selecting *Save*.

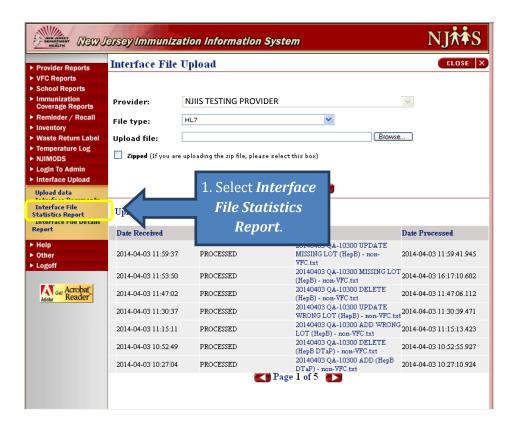
IV. 'How To': Review the Interface File Statistics Report

Purpose of the Interface File Statistics Report

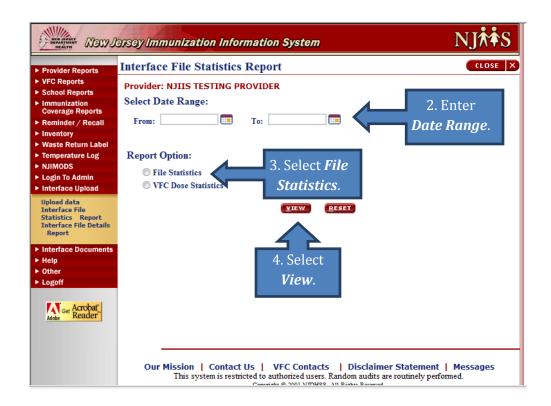
The **Interface File Statistics Report** provides a comprehensive summary of patient and dose information presented in each immunization data file. The purpose of the report is to help you identify which files contain rejected patient and/or dose information and require troubleshooting.

Viewing the Interface File Statistics Report

A. This report can be viewed by selecting *Interface File Statistics Report* from the left navigation menu.



B. You can *Search* and *View* the Interface File Statistics Report within a six-month *Date Range*. NJIIS strongly recommends that providers review the report a *minimum* of <u>one time per month</u> to ensure that patient and dose information has been assessed and resolved, as necessary.



C. The Interface File Statistics Report will be displayed for up to six months of data. Providers are strongly encouraged to *Save* their reports (beyond six months) to their local computers, if they need to be reviewed at a later date.



Snapshot of the Interface File Statistics Report

A	В	С	D	Е	F	G	Н		J	K		
	New Jersey Immunization Inform											
									Interface File St	atistics Repo		
								Provider Na	ame: NJIIS TESTING PROVIDER	From Date: 01/0		
Date Received	File Name / Message Id	Transaction Id	File Status	Date Processed	Total Records	Records Rejected	Patients Submitted	Patients Matched	Patients Multi Match - Not Added	Patients Added		
05/18/2015 11:13:27	ONLINE_325_new_varicella_05182015.txt	211726	Processed	05/18/2015 11:13:28	1	1	0	0	0	0		
05/18/2015 11:29:34	ONLINE_325_new_varicella_05182015.txt	211775	Processed	05/18/2015 11:29:35	1	0	1	Ö	0	1		

L	M	N	0	Р	Q	R	S	T	U
tion System									
ort									
01/2015 To Date: 0	6/01/2015								
Patients Not Added	Total Doses Submitted	Doses Added	Doses Not Added	Doses Updated	Doses Not Updated	Doses Deleted	Doses Not Deleted	Total VFC Doses Submitted	Total Non VFC Doses Submitted
0	0	0	0	0	0	0	0	0	0
0	1	1	0	0	0	0	0	0	1

Components of the Interface File Statistics Report

A. Columns **A-G** display *File Information*:

А	В	С	D	Е	F	G
Date Received	File Name / Message Id	Transaction Id	File Status	Nate Processed	Total	Records
Date Received	File Name / Message Id	Transaction Id	File Status	Date Processed	Total Records	Records Rejected
	File Name / Message Id ONLINE_325_new_varicella_05182015.txt	Transaction Id	File Status Processed	Date Processed 05/18/2015 11:13:28		
Date Received 05/18/2015 11:13:27 05/18/2015 11:29:34						

COLUMN	NAME	DESCRIPTION
A	Date Received	Date and time the file was received in NJIIS
В	File Name/Message ID	Name of the file
С	Transaction ID	Unique number assigned by NJIIS for each file received (Note: This ID is matched with the transaction ID number that is listed in the Details Report to resolve data discrepancies.)
D	File Status	Processing status of the file (See <u>page 15</u> for status descriptions.)
Е	Date Processed	Date and time the file was processed in NJIIS
F	Total Records ¹	Total number of records that were submitted in the file
G	Records Rejected	Total number of records that were rejected in the file

¹Patient and dose information will ONLY be displayed for processed records. Records rejected (column G) will not contain any patient/dose information on this report.

B. Columns **H-L** display *Patient Information*:

Н	I	J	K	L
		New Jersey Immunizatio	on Informa	tion System
		Interface File St	atistics Rep	ort
	Provider Na	ame: NJIIS TESTING PROVIDER	From Date: 01/0	01/2015 To Date: 06
Patients Submitted	Patients Matched	Patients Multi Match - Not Added	Patients Added	Patients Not Added
0	0	0	0	0
1	0	0	1	0

COLUMN	NAME	DESCRIPTION
Н	Patients Submitted ¹	Total number of patients that were submitted in the file
I	Patients Matched	Total number of patients in the file that were found and matched in NJIIS
J	Patients Multi Match – Not Added	Total number of patients in the file that had multiple possible matches in NJIIS; these patients were not added in NJIIS
K	Patients Added	Total number of patients in the file that were not found but were added as new patients in NJIIS
L	Patients Not Added	Total number of patients in the file that were not found or added in NJIIS

¹Column H = Column I + Column J + Column K + Column L

C. Columns **M-U** display *Total Dose Information* (<u>Note:</u> These totals include VFC doses, if applicable.):

M	N	0	Р	Q	R	S	T	U
5/01/2015								
Total Doses Submitted	Doses	Doses Not	Doses	Doses Not	Doses	Doses Not	Total VFC Doses	Total Non VFC Doses
Total Doses Submitted	Added	Added	Updated	Updated	Deleted	Deleted	Submitted	Submitted
0	0	0	0	0	0	0	0	0
4	1	0	0	0	0	0	0	1
	1			•				· ·

COLUMN	NAME	DESCRIPTION
M	Total Doses Submitted ^{1,2}	Total number of doses that were submitted in the file
N	Doses Added	Total number of doses in the file that were added in NJIIS
0	Doses Not Added	Total number of doses in the file that were not added in NJIIS
P	Doses Updated	Total number of doses in the file that were updated in NJIIS
Q	Doses Not Updated	Total number of doses in the file that were not updated in NJIIS
R	Doses Deleted	Total number of doses in the file that were deleted from NJIIS
S	Doses Not Deleted	Total number of doses in the file that were not deleted from NJIIS
Т	Total VFC Doses Submitted	Total number of VFC doses that were submitted in the file
U	Total Non-VFC Doses Submitted	Total number of non-VFC doses that were submitted in the file

¹Column M = Column N + Column O + Column P + Column Q + Column R + Column S

²Column M = Column T + Column U

V. 'How To': Review the VFC Dose Statistics Report

Purpose of the VFC Dose Statistics Report

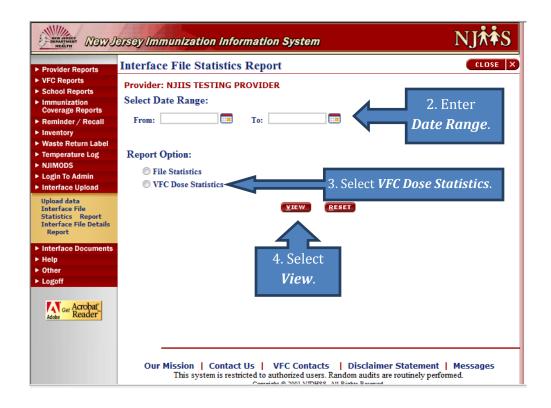
The **VFC Dose Statistics Report** provides a comprehensive summary of Vaccines for Children (VFC) dose information presented in each immunization data file. The purpose of the report is to help you identify which files contain rejected VFC dose information and require troubleshooting.

Viewing the VFC Dose Statistics Report

A. This report can be viewed by selecting *Interface File Statistics Report* from the left navigation menu.



B. You can *Search* and *View* the VFC Dose Statistics Report within a six-month *Date Range*. NJIIS strongly recommends that providers review the report a *minimum* of <u>one time per month</u> to ensure that patient and dose information has been assessed and resolved, as necessary.



C. The VFC Dose Statistics Report will be displayed for up to six months of data. Providers are strongly encouraged to *Save* their reports (beyond six months) to their local computers, if they need to be reviewed at a later date.



Snapshot of the VFC Dose Statistics Report

A	В	С	D	Е	F	G	Н		J	K
										N
										Provider Name:
Date Received	File Name / Message Id	Transaction Id	File Status	Date Processed	Total Records	Records Rejected	Patients Submitted	Patients Matched	Patients Multi Match - Not Added	Patients Added
Date Received 05/18/2015 11:13:27	File Name / Message Id ONLINE_325_new_varicella_05182015.txt	Transaction Id 211726	File Status Processed	Date Processed 05/18/2015 11:13:28			Patients Submitted		Patients Multi Match - Not Added	I I
							Patients Submitted 0 1		Patients Multi Match - Not Added 0 0	I I

L	М	N	0	Р	Q	R	S						
'ew Jersey Imn	w Jersey Immunization Information System												
VFC	VFC Dose Statistics Report												
NJIIS TESTING P	ROVIDER From Date: 01/0	1/2015 To Date: 06/	01/2015										
Patients Not Added	Total VFC Doses Submitted	VFC Doses Not Added	VFC Doses Added	VFC Doses Added with Inventory Match	VFC Doses Updated	VFC Doses Updated with Inventory Match	VFC Doses Not Updated						
0	0	0	0	0	0	0	0						
0	0	Ó	Ö	0	Ö	0	0						

T	U	V
VFC Doses	VFC Doses Deleted with Inventory Match	VFC Doses Not
	VIC DOSES Deleted With hivelitory Match	Deleted
Deleted		Deleted
Deleted 0	0	Deleted
Deleted 0 0	0	0 0

Components of the VFC Dose Statistics Report

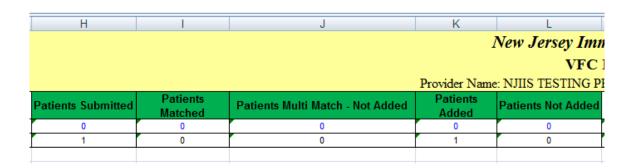
A. Columns **A-G** display *File Information*:

А	В	С	D	Е	F	G
Date Received	File Name / Message Id	Transaction Id	File Status	Date Processed	Total Records	Records Rejected
Date Received 05/18/2015 11:13:27	File Name / Message Id ONLINE_325_new_varicella_05182015.txt	Transaction Id	File Status Processed	Date Processed 05/18/2015 11:13:28	Total Records	Records Rejected

COLUMN	NAME	DESCRIPTION
A	Date Received	Date and time the file was received in NJIIS
В	File Name/Message ID	Name of the file
С	Transaction ID	Unique number assigned by NJIIS for each file received (Note: This ID is matched with the transaction ID number that is listed in the Details Report to resolve data discrepancies.)
D	File Status	Processing status of the file (See page 15 for status descriptions.)
Е	Date Processed	Date and time the file was processed in NJIIS
F	Total Records ¹	Total number of records that were submitted in the file
G	Records Rejected	Total number of records that were rejected in the file

¹Patient and VFC dose information will ONLY be displayed for processed records. Records rejected (column G) will not contain any patient/VFC dose information on this report.

B. Columns **H-L** display *Patient Information*:



COLUMN	NAME	DESCRIPTION
Н	Patients Submitted ¹	Total number of patients that were submitted in the file
I	Patients Matched	Total number of patients in the file that were found and matched in NJIIS
J	Patients Multi Match – Not Added	Total number of patients in the file that had multiple possible matches in NJIIS; these patients were not added in NJIIS
K	Patients Added	Total number of patients in the file that were not found but were added as new patients in NJIIS
L	Patients Not Added	Total number of patients in the file that were not found or added in NJIIS

¹Column H = Column I + Column J + Column K + Column L

C. Columns **M-V** display *VFC Dose Information*:

M	N	0	p	Q	R	\$	Ī	U	V
nunization Informa	tion System								
Dose Statistics Report									
ROVIDER From Date: 01/	01/2015 To Date: 06	/01/2015							
Total VFC Doses Submitted	VFC Doses Not Added	VFC Doses Added	VFC Doses Added with Inventory Match	VFC Doses Updated	VFC Doses Updated with Inventory Match	VFC Doses Not Updated	VFC Doses Deleted	VFC Doses Deleted with Inventory Match	VFC Doses Not Delete
0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0

COLUMN	NAME	DESCRIPTION
M	Total VFC Doses Submitted ¹	Total number of VFC doses that were submitted in the file
N	VFC Doses Not Added	Total number of VFC doses in the file that were not added in NJIIS
0	VFC Doses Added	Total number of VFC doses in the file that were added in NJIIS
P	VFC Doses Added with Inventory Match	Total number of doses in the file that were added and matched VFC inventory in NJIIS
Q	VFC Doses Updated	Total number of VFC doses in the file that were updated in NJIIS
R	VFC Doses Updated with Inventory Match	Total number of doses in the file that were updated and matched VFC inventory in NJIIS
S	VFC Doses Not Updated	Total number of VFC doses in the file that were not updated in NJIIS
Т	VFC Doses Deleted	Total number of VFC doses in the file that were deleted from NJIIS
U	VFC Doses Deleted with Inventory Match	Total number of doses in the file that were deleted and matched VFC inventory in NJIIS
V	VFC Doses Not Deleted	Total number of VFC doses in the file that were not deleted from NJIIS

¹Column M = Column N + Column O + Column Q + Column S + Column T + Column V

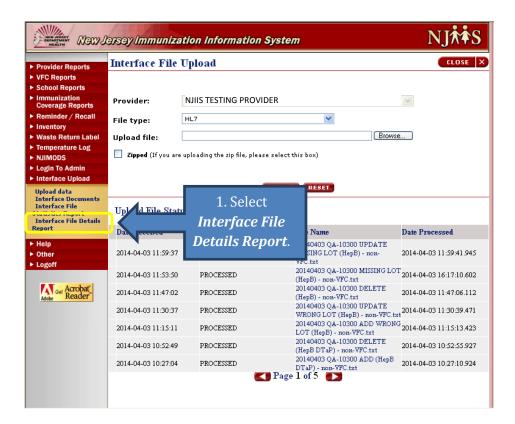
VI. 'How To': Review the Interface File Details Report

Purpose of the Interface File Details Report

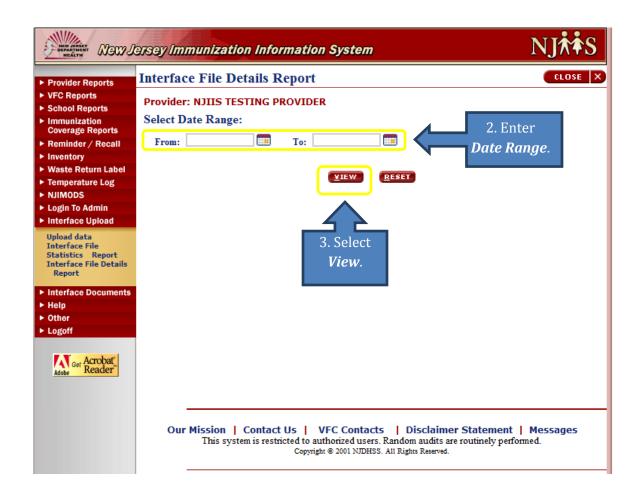
The **Interface File Details Report** provides detailed information that allows providers to further troubleshoot specific issues with their files. The purpose of the report is to help you identify and understand the reason a patient and/or dose in a particular file was rejected in NJIIS. The Interface File Details Report should be used in conjunction with the Interface File/VFC Dose Statistics Reports to troubleshoot specific issues.

Viewing the Interface File Details Report

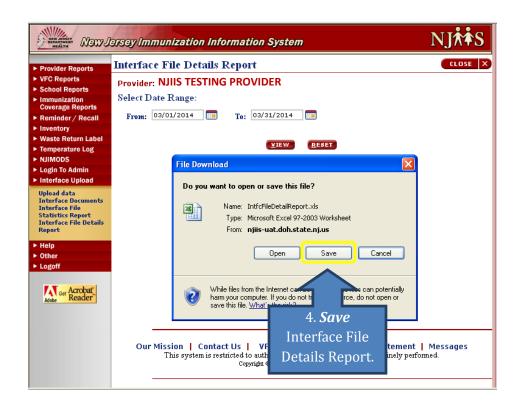
A. This report can be viewed by selecting *Interface File Details Report* from the left navigation menu.



B. You can *Search* and *View* the Interface File Details Report within a six-month *Date Range*. NJIIS strongly recommends that providers review the report a *minimum* of <u>one time per month</u> to ensure that patient and dose information has been assessed and resolved, as necessary.



C. The Interface File Details Report will be displayed for up to six months of data. Providers are strongly encouraged to *Save* their reports (beyond six months) to their local computers, if they need to be reviewed at a later date.



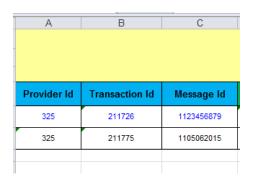
Snapshot of the Interface File Details Report

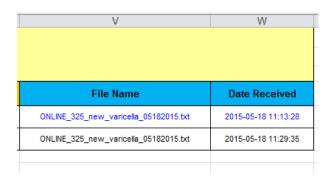
А	В	С	D	Е	F	G	Н	- 1	J	K	L	M	N .	0
											N	•		ation Informa
														le Detail Repo
										Provi	der Name: I	NJIIS TESTII	NG PROVIDI	R From Date: 01/
Provider Id	Transaction Id	Message Id	Registry Id	Internal Id	Patient Status	Patient Comments	Last Name	First Name	Date Of Birth	Gender	CVX Code	Vaccine ID	Lot Number	Expiration Date
325	211726	1123456879	3513240	132626	Matched		NJIISCLOONEY	NJIISGEAN	06/07/1995	М	161	Flu	FLU1234	1/3/2016
325	211775	1105062015	3533991	14453246	Unmatched - New Record Created		NJIISBAGEL	NJIISRED	7/7/2000	М	21	Var	VARI1	01/03/2017

Р	Q	R	S	T	U	V	W
tion System							
rt							
1/2015 To Dat	te: 06/01/2015						
Manufacturer	Matched Inventory	Dose Given Date	VFC Eligibility	Dose Status	Dose Comments	File Name	Date Received
MSD	Y	02/02/2015	Medicaid, Medicaid Managed Care, and NJ FamilyCare Plan A	Added	Vaccine ld/Lot#/Mfr :Flu/FLU1234/MSD; EXECUTION COMPLETED SUCCESSFULLY. Matching inventory record found	ONLINE_325_new_varicella_05182015.txt	2015-05-18 11:13:28
	N	02/02/2015	Not eligible	Added	Vaccine Id/Lot#/Mfr :Var/VARI1/NAB; EXECUTION COMPLETED SUCCESSFULLY. No Matching inventory record found	ONLINE_325_new_varicella_05182015.txt	2015-05-18 11:29:35
NAB					30CCE331 OEE 1. No matching inventory record round		

Components of the Interface File Details Report

A. Columns **A-C and V-W** display *File Information*:





COLUMN	NAME	DESCRIPTION
A	Provider ID	Unique number assigned to NJIIS Provider
В	Transaction ID	Unique number assigned by NJIIS for each file received (Note: This ID is matched with the transaction ID number that is listed in the File/VFC Dose Statistics Reports to resolve data discrepancies.)
С	Message ID	Unique number generated from a provider's EMR that identifies each HL7 message that was sent to NJIIS via interface
V	File Name	Name of the file
W	Date Received	Date and time the file was received in NJIIS

NJIIS HL7 Interface 'How-To' Guide for SFTP/File Upload Providers

B. Columns **D-K** display *Patient Information*:

D	Е	F	G	Н	I	J	К
							Provid
		D. J D	D. H. 10		EL	D . Of DL II	
Registry Id	Internal Id	Patient Status	Patient Comments	Last Name	First Name	Date Of Birth	Gender
3513240	132626	Matched		NJIISCLOONEY	NJIISGEAN	06/07/1995	М
3533991	14453246	Unmatched - New Record Created		NJIISBAGEL	NJIISRED	7/7/2000	М

COLUMN	NAME	DESCRIPTION
D	Registry ID	Unique state registry number assigned to a patient in NJIIS
Е	Internal ID	Patient medical record number generated from a provider's EMR and sent to NJIIS via interface
F	Patient Status	Status of patient (See <u>Table 1</u> for patient status descriptions.)
G	Patient Comments	Status message of patient (See <u>Table 1</u> for patient comment descriptions.)
Н	Last Name	Patient's last name
I	First Name	Patient's first name
J	Date of Birth	Patient's date of birth
K	Gender	Patient's gender

NJIIS HL7 Interface 'How-To' Guide for SFTP/File Upload Providers

Table 1. Patient Level Status

PATIENT LEVEL STATUS	STATUS MESSAGE	DESCRIPTION
Matched		Patient was found in NJIIS.
Multi Match	Multiple possible matches	Duplicate patients were found in NJIIS.
Unmatched - New Record Created		New patient was added in NJIIS.
Unmatched - New Record Not Created	No consent	Required NJIIS consent is missing for patients born before 01/01/1998.
	Patient/parent-guardian declined participation	NJIIS consent is negative/opted out for patient born before 01/01/1998.
	No/invalid vaccination data	Patient is missing valid vaccination information.
Error	Invalid registry ID	Given NJIIS registry ID is invalid, unable to match patient in NJIIS.
	No/invalid address data	Patient is missing valid address information.
	DOB, gender, last, first name match failed	Unable to match patient's date of birth, gender, and last and first name in NJIIS.
Internal Error	Internal error	An internal error occurred while processing, and the patient record was ignored by NJIIS. Contact NJIIS for further assistance.

C. Columns **L-U** display *Dose Information*:

			_			_		_	
L	M	N	0	Р	Q	R	S	T	U
New Jersey Immunization Information System									
Interface File Detail Report									
der Name: 1	NJIIS TESTII	NG PROVIDE	R From Date: 01/0	01/2015 To Dat	te: 06/01/2015				
CVX Code	Vaccine ID	Lot Number	Expiration Date	Manufacturer	Matched Inventory	Dose Given Date	VFC Eligibility	Dose Status	Dose Comments
161	Flu	FLU1234	1/3/2016	MSD	Υ	02/02/2015	Medicaid, Medicaid Managed Care, and NJ FamilyCare Plan A	Added	Vaccine kl/Lo#/Mfr :Fki/FLU1234/MSD; EXECUTION COMPLETED SUCCESSFULLY. Matching inventory record found
21	Var	VARI1	01/03/2017	NAB	N	02/02/2015	Not eligible	Added	Vaccine Id/Lo#/Mfr :Var/VARM/NAB; EXECUTION COMPLETED SUCCESSFULLY. No Matching inventory record found

COLUMN	NAME	DESCRIPTION
L	CVX Code	Unique code used to identify the administered vaccine (HL7 equivalent of the CPT code)
M	Vaccine ID	Name of the administered vaccine
N	Lot Number	Lot number associated with administered vaccine
0	Expiration Date	Date of expiration for lot associated with administered vaccine
P	Manufacturer	Manufacturer code of lot associated with administered vaccine
Q	Matched Inventory	Administered vaccine matched inventory in NJIIS (Y/N values)
R	Dose Given Date	Date vaccine was administered to each patient
S	VFC Eligibility	Dose-level VFC eligibility status for each patient
T	Dose Status	Status of dose (See <u>Table 2</u> for dose status descriptions.)
U	Dose Comments	Status message of dose (See <u>Table 2</u> for dose comment descriptions.)

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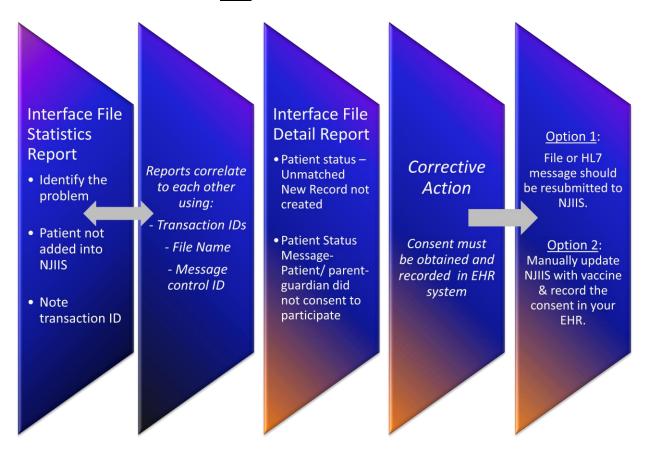
Table 2. Dose Level Status

DOSE LEVEL STATUS	STATUS MESSAGE	DESCRIPTION
Added		Dose was added in NJIIS.
Not Added	Invalid vaccine ID	Vaccine ID/CVX code is not supported by NJIIS.
	Invalid vaccine date	Date of vaccine administration is null, in the wrong date format, before the patient's DOB, or in a future date.
	Invalid lot number	Vaccine lot number is missing or in an invalid format.
	Invalid admin provider ID	The administered vaccine is linked with an invalid NJIIS provider ID.
	Invalid data	The dose is invalid, and the dose record was ignored by NJIIS.
	Patient not added	The dose was not added into NJIIS due to no/revoked patient consent, multiple possible patient matches, or invalid patient demographic information.
Deleted		Dose was matched and deleted in NJIIS.
Not Deleted	No match	No matching dose was found in NJIIS to be deleted.
	Not authorized to delete other provider dose	Provider cannot update another provider's doses.
Updated		Dose was matched and updated in NJIIS.
Not Updated	No changes for update	Patient's dose was matched in NJIIS and has no changes to update in NJIIS.

	Not authorized to update other provider dose History dose cannot be updated with a history dose Provider dose cannot be	Provider cannot update another provider's doses. A historical dose cannot be updated with another historical dose. A vaccine administered on the
	updated with history dose	same date by the same provider already exists in NJIIS, so NJIIS marks this historical dose as duplicate. The duplicate dose will not be added in NJIIS.
	Duplicate in file	If the same vaccine appears multiple times in a single HL7 message, NJIIS marks the subsequent doses as duplicate. The duplicate doses will not be added in NJIIS.
	Duplicate within 5 days	The same vaccine already exists in NJIIS with a date that is within +/- 5 days from the date of administration, so NJIIS marks this dose as duplicate. The duplicate dose will not be added in NJIIS.
	Duplicate with same vaccine series	A vaccine administered on the same date from the same vaccine series already exists in NJIIS, so NJIIS marks this dose as duplicate. The duplicate dose will not be added in NJIIS.
	Duplicate with same vaccine series – combo/non-combo match	A vaccine administered on the same date from the same vaccine series and possible combo vaccine match already exists in NJIIS, so NJIIS marks this dose as duplicate. The duplicate dose will not be added in NJIIS.
Internal Error	Internal error	An internal error occurred while processing, and the dose record was ignored by NJIIS. Contact NJIIS for assistance.

VII. 'How To': Troubleshoot Common Scenarios

<u>Scenario 1</u>: Patient Not Added into NJIIS Reason: Patient consent was <u>NOT</u> obtained.



> Identify the Problem:

- 1. Review the **Interface File Statistics Report**.
 - a. *Column H* ("Patients Submitted") indicates that total number of patients submitted in the file (Note: For web service providers, this number will be valued as "1").
 - b. *Column L* ("Patients Not Added") indicates that the number of patients that were NOT added into NJIIS.
 - c. To get more detailed information about these patient(s), please note the File Name/Message ID in *column B* and transaction ID for the message in *column C*.

2. Review the **Interface File Details Report**.

- a. From the Interface File Statistics Report, identify the patient by noting the corresponding Transaction ID in *column B* or Message ID in *column C* found on the Interface File Details Report.
- b. In *column F* (Patient Status), the following status will appear: "Unmatched New Record Not Created".
- c. In *column G* (Patient Comments), there will be one of the following status messages: "No consent" or "Patient/parent-guardian declined participation". (Note: Review Table 1 (Patient Level Status) for a description of each status message.)

➤ Identify Corrective Action(s):

Option 1:

- 1. For patients born before 01/01/1998, the NJIIS Consent to Participate Form (IMM-32) must be completed by the patient (or guardian) and obtained at the provider's office.
- 2. Patient consent must also be documented appropriately in the provider's EHR system and transmitted correctly in the HL7 message.
- 3. The HL7 file or message should then be re-submitted via interface as an "Update" to NJIIS.

Option 2:

- 1. Manually update the patient's immunization record in NJIIS with the administered vaccine.
- 2. Document that patient consent was obtained in the provider's EHR, so that future administered immunizations are recorded correctly in NJIIS.

<u>Scenario 2</u>: Patient Not Added into NJIIS Reason: Multiple possible patient record matches were found in NJIIS.



> Identify the Problem:

- 1. Review the **Interface File Statistics Report**.
 - a. *Column H* ("Patients Submitted") indicates that total number of patients submitted in the file (<u>Note</u>: For web service providers, this number will be valued as "1").
 - b. *Column J* ("Patients Multi-Match Not Added") indicates the number of patients that had multiple possible matches in NJIIS; as a result, these patients were NOT added into NJIIS.
 - c. To get more detailed information about this patient, please note the File Name/Message ID in *column B* and transaction ID for the message in *column C*.

2. Review the **Interface File Details Report**.

- a. From the Interface File Statistics Report, identify the patient by noting the corresponding Transaction ID in *column B* or Message ID in *column C* found on the Interface File Details Report.
- b. In *column F* (Patient Status), the following status will appear: "Multi Match".
- c. In *column G* (Patient Comments), the following status message will appear: "Multiple Possible Matches". The comment will also include the names, DOBs, and Registry IDs of all possible patient matches found. (Note: Review Table 1 (Patient Level Status) for a description of each status message.)

Identify Corrective Action(s):

Option 1:

- 1. Search and identify the correct Registry ID for the patient in NJIIS.
- 2. Add the correct Registry ID and update the patient's demographic information in the provider's EHR.
- 3. The HL7 file or message should then be re-submitted via interface as an "Update" to NJIIS.

Option #2:

- 1. Search and identify the correct Registry ID for the patient in NJIIS.
- 2. Manually add the vaccine to the patient's immunization record in NJIIS.
- 3. Update the patient's demographic information in the provider's EHR, so that future administered immunizations are recorded correctly in NJIIS.

<u>Scenario 3</u>: VFC Dose Added but Inventory Not Deducted *Reason: An incorrect lot number was reported to NJIIS.*



> Identify the Problem:

- 1. Review the **VFC Dose Statistics Report**.
 - a. *Column M* ("Total VFC Doses Submitted") indicates the total number of VFC doses that were reported in the file or message.
 - b. *Columns N, O, Q, S, T, and V* indicate the number of reported VFC doses that were not added/added, updated/not updated, and deleted/not deleted, respectively.
 - c. *Columns P, R, and U* ("VFC Doses Match Inventory") indicate the number of VFC doses that were added, updated, or deleted with matched inventory.
 - d. To get more detailed information about this patient, please note the File Name/Message ID in *column B* and transaction ID for the message in *column C*.

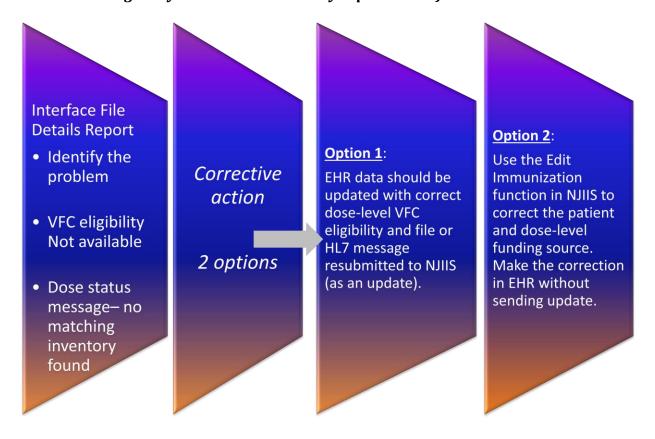
2. Review the **Interface File Details Report**.

- a. From the Interface File Statistics Report, identify the patient by noting the corresponding Transaction ID in *column B* or Message ID in *column C* found on the VFC Dose Statistics Report.
- b. *Column Q* ("Matched Inventory") indicates whether a dose matched inventory in NJIIS. Furthermore, *Column U* ("Dose Comments") indicates that while the dose was successfully added ("Execution completed successfully"), it did NOT match inventory ("No matching inventory found").

Identify Corrective Action(s):

- 1. Option 1: EHR data should be updated with correct lot number information, and the HL7 file or message should be re-submitted via interface as an "Update" to NJIIS.
- 2. Option 2: Use the "Edit Immunization" function in NJIIS to correct the lot number to match inventory:
 - a. Log into NJIIS.
 - b. Search for the patient by entering the patient's *Registry ID*.
 - c. On the patient's immunization record, select the *Immunizations* tab.
 - d. Select the radio button next to the immunization that needs to be edited, and click on the *Edit* button.
 - e. Select the correct lot number from the drop down menu, and click on the *Save* button.

<u>Scenario 4</u>: VFC Dose Added but Inventory Not Deducted Reason: VFC eligibility status was incorrectly reported to NJIIS.



➤ Identify the Problem:

- 1. Review the **Interface File Details Report**.
 - a. In *column S* ("VFC Eligibility"), the dose-level VFC eligibility is reported as "Not Eligible".
 - b. *Column Q* ("Matched Inventory") indicates whether a dose matched inventory in NJIIS. Furthermore, *Column U* ("Dose Comments") indicates that while the dose was successfully added ("Execution completed successfully"), it did NOT match inventory ("No matching inventory found").

Identify Corrective Action(s):

- 1. Option 1: EHR data should be updated with the correct VFC eligibility status, and the HL7 file or message should be re-submitted via interface as an "Update" to NJIIS.
- 2. <u>Option 2</u>: Use the "Edit Immunization" function in NJIIS to correct the VFC eligibility status to match inventory:
 - a. Log into NJIIS.
 - b. Search for the patient by entering the patient's *Registry ID*.
 - c. On the patient's immunization record, select the *Immunizations* tab.
 - d. Select the radio button next to the immunization that needs to be edited, and click on the *Edit* button.
 - e. Select the correct Funding Source from the drop down menu, and click on the *Save* button.